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CONFIRMATION NO. 8386

SERIAL NUMBER 09/692,926	FILING OR 371(c) DATE 10/20/2000 RULE	CLASS 379	GROUP ART UNIT 2614	ATTORNEY DOCKET NO. 00-5019	
APPLICANTS Douglas J. Cowell, Irving, TX; Ravi Narayan, Honolulu, HI;					
** CONTINUING DATA *****					
** FOREIGN APPLICATIONS *****					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 01/04/2001					
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and Acknowledged _____ Examiner's Signature Initials		STATE OR COUNTRY TX	SHEETS DRAWING 3	TOTAL CLAIMS 46	INDEPENDENT CLAIMS 3
ADDRESS 25537					
TITLE METHOD AND SYSTEM FOR CALL CENTER SCREENING					
FILING FEE RECEIVED 1508	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		